

# **WELCOME**

**GINA GAMBARO**

**Director of Marketing**

Rx

# Asking a question is easy!

- About the topic being presented —
  - ❖ Click on the **Q&A** icon at the bottom of your screen
  - ❖ Type your question & hit Enter
  - ❖ Questions will be answered at the program's end, or offline if time runs out
  
- About technical issues or CE credit —
  - ❖ Click on the **Chat** icon at the bottom of your screen
  - ❖ Type your question & hit Enter
  - ❖ Our team will reply to your question right away

# Housekeeping notes

- ▶ This webinar is being recorded for on-demand access later, after the series' conclusion
- ▶ To earn CE, you must attend the entire session
- ▶ **For those sharing a computer**
  - Complete a manual sign-in sheet before the program ends
  - Go to **Chat** to access the link for the sign-in sheet
  - Each participant must complete an evaluation to obtain CE credit
  - Instructions will also be emailed to the program registrant



# **IDPH Top Cited LTC Deficiencies & Regulatory Updates**

Jonathan Harwood MSN, RN Division Chief-Long Term Care

December 18, 2025

# Objectives

- Identify the top issued citations within Long Term Care Skilled Nursing Facilities.
- Describe recent updates or changes to Illinois Health Care Regulations or Statutory updates
- Describe the impact that updates or changes to the Illinois Health Regulations may have on resident care

# **Long Term Care Top Cited Deficiencies**

# Top Issued Citations- Skilled Nursing Facilities

Accidents/Hazards/Supervision/Devices

Infection Prevention & Control

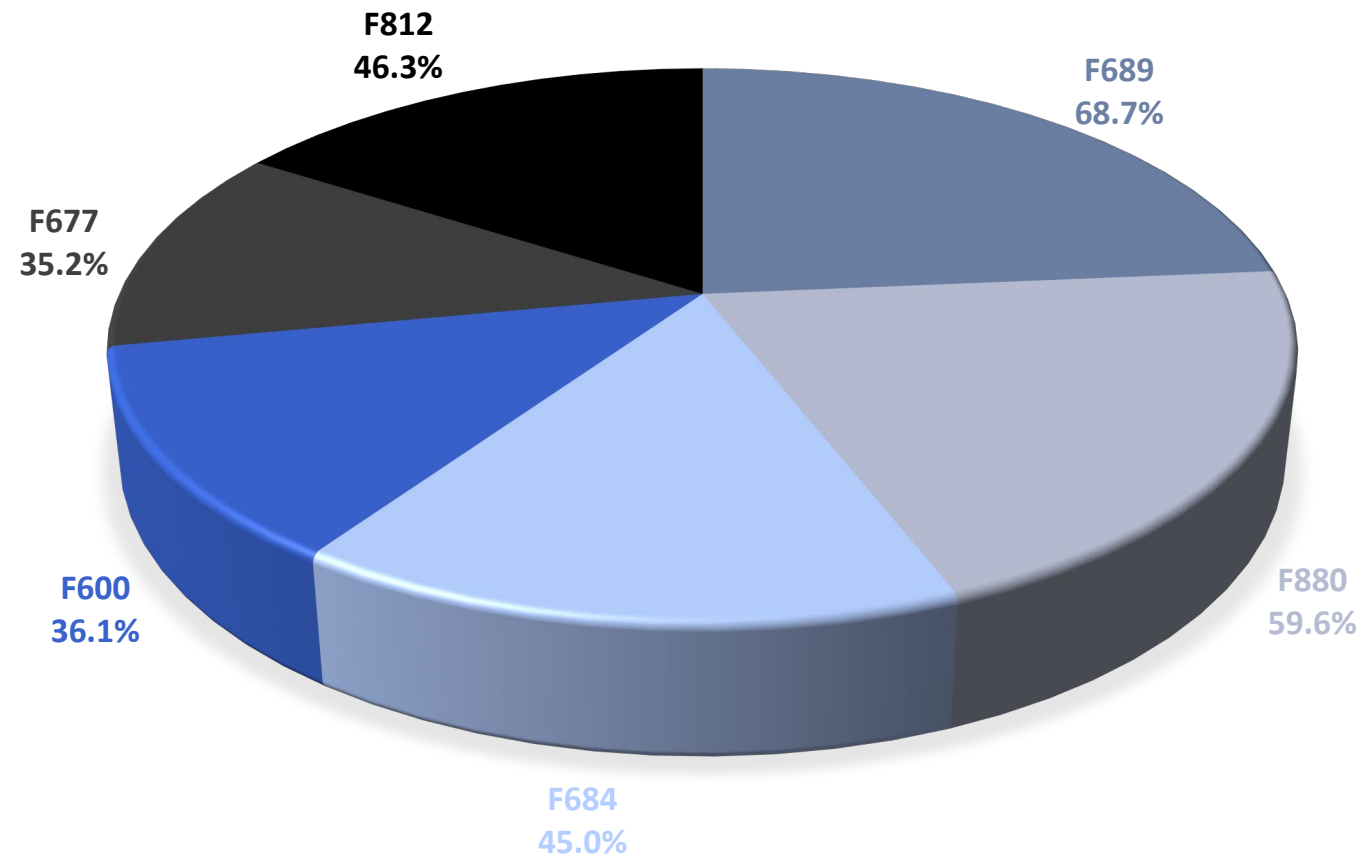
Quality of Care

Abuse & Neglect

ADL Care

Food Procurement

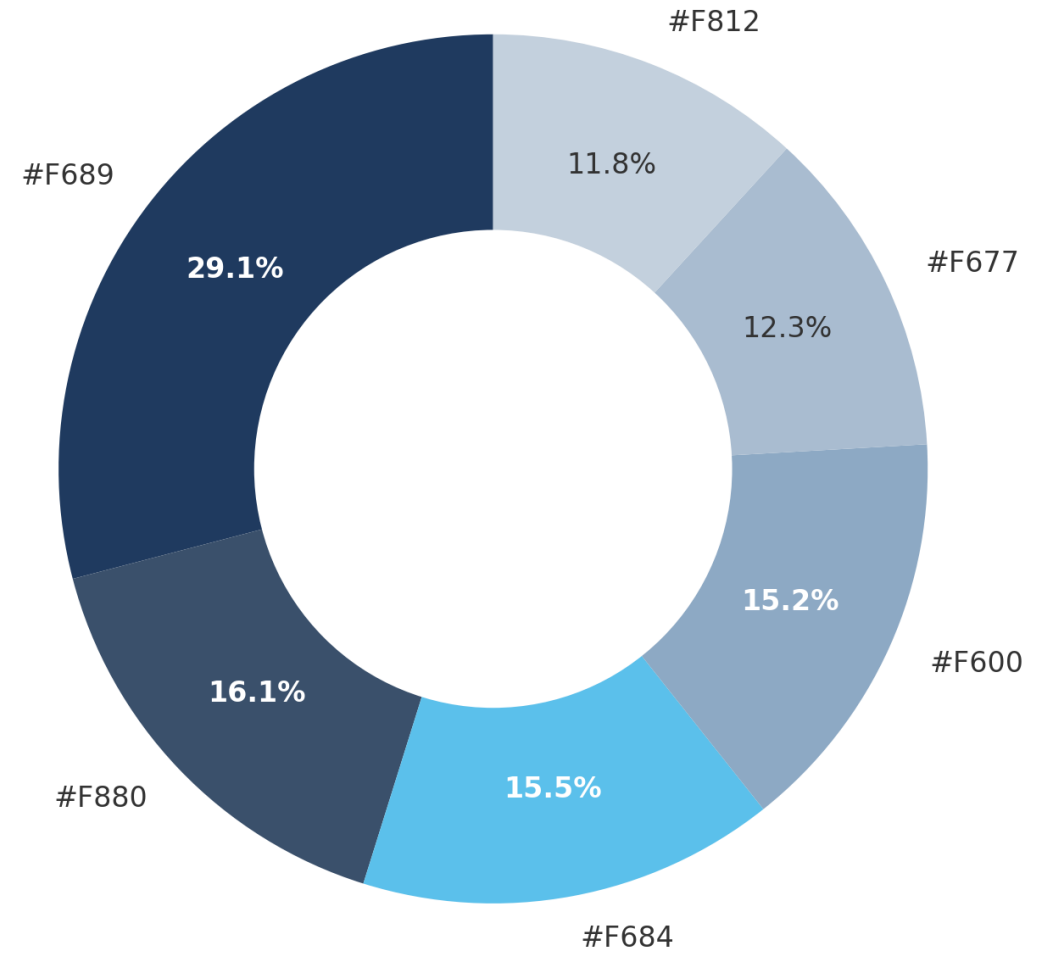
# Providers Cited





## Surveys Cited

## Surveys Cited



# Free of Accidents/Hazards



The Resident Environment Remains as Free of  
Accident Hazards as Possible



Each Resident Receives Adequate Supervision  
and Assistance Devices to Prevent Accidents

# Infection Prevention & Control

- Establish & Maintain an Infection Prevention and Control Program
- A System for Preventing, Identifying, Reporting, Investigating and Controlling Infections & Communicable Diseases for all Residents, Staff, Volunteers, Visitors and Other Individuals Providing Services Under Contractual Arrangement Based Upon the Facility Assessment and Following Accepted National Standards

# Quality of Care



Fundamental Principle that Applies to all Treatment and Care Provided to Facility Residents



Based on the comprehensive assessment of a resident, the facility must ensure that residents receive treatment and care in accordance with professional standards of practice, the comprehensive person-centered care plan, and the residents' choices

# Abuse & Neglect

The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms.

Not use verbal, mental, sexual, or physical abuse, corporal punishment, or involuntary seclusion



# Activities of Daily Living Care

- A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene.

# Food Procurement, Store/Prepare/Serve



Procure Food from Sources Approved or Considered Satisfactory by Federal, State or Local Authorities



Store, Prepare, Distribute and Serve Food In Accordance with Professional Standards for Food Safety



# **Federal & State Updates**



# Federal Updates



## **QSO-25-14-NH (3-10-25)**

Admission, Transfer & Discharge  
Chemical Restraints/Unnecessary  
Psychotropic Medication  
Resident Assessment  
Nursing Services  
Payroll-Based Journal  
QAPI  
Administration  
Infection Prevention & Control



## **Appendix PP- Revised July 2025**



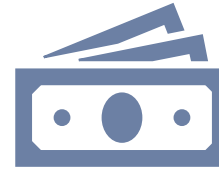
## **QSO 26-02-All (11-24-2025)**

Resumption of Federal Activities  
State Licensure surveys  
Issuing held 2567s  
Surveys in Process  
Enforcement Actions

# CMS Staffing Campaign



Recruitment and  
Retention



Financial Incentives



Training  
opportunities

# Medication Aide Program

- Requires the Department to create a certified medication aide program for Long term care facilities



# Behavior Management Units

- Certify nursing homes or distinct self-contained units within existing nursing homes for behavioral management of persons with a high risk of aggression.



# Distressed Facilities

- The Department will, by rule, adopt criteria to identify distressed facilities and shall publish a list of distressed facilities quarterly.



# AED Requirements



- A facility shall ensure they have an automated external defibrillator & policies/procedures for rendering of the AED in the facility.

# Resources

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[Quality Certification & Oversight Reports \(QCOR\)](#)

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[CMS Care Compare](#)

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[Quality, Safety & Oversight \(QSO\) Memo](#)

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[SIREN Registration](#)

# Questions?

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Long Term Care Field Operations  
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# Q & A

# About CE credit

## Administrator credit

This program has been approved for one total participant hour of continuing education credit by the National Continuing Education Review Services (NCERS) of the National Association of Long-Term Care Administrator Boards (NAB).

Approval #20261217-1-A116929-DL

## Nursing credit

This program has been approved for one total participant hour of continuing education credit by The Illinois Board of Nursing, an approved sponsor of continuing education by the Illinois Department of Professional Regulation.

# Obtaining CE credit

- ▶ Complete the evaluation at the conclusion of this program:
  - In your web browser
  - Also emailed immediately following this program
- ▶ For those sharing a computer to view the webinar:
  - Submit your sign-in sheet to the email address listed on the form
  - Each participant will then be emailed a link to the evaluation
  - Each person must complete an evaluation to receive CE credit
- ▶ CE certificates should be **emailed in the next 30 days**

# THANK YOU!