WELCOME

GINA GAMBARO

Director of Marketing

Asking a question is easy!

➢ <u>About the topic being presented</u> —

 ❖ Click on the **Q&A** icon at the bottom of your screen
 ❖ Type your question & hit Enter
 ❖ Questions will be answered at the program's end, or offline if time runs out

➢ <u>About technical issues or CE credit</u> —

 ❖ Click on the **Chat** icon at the bottom of your screen
 ❖ Type your question & hit Enter
 ❖ Our team will reply to your question right away

Housekeeping notes

▶ This webinar is being recorded for on-demand access later, after the series' conclusion

▶ To earn CE, you must attend the <u>entire</u> session

▶ **For those <u>sharing</u> a computer**

- Complete a manual sign-in sheet before the program ends
- <u>Go to **Chat** to access the link for the sign-in sheet</u>
- Each participant must complete an evaluation to obtain CE credit
- Instructions will also be emailed to the program registrant

IDPH Long Term Care Update 2023

SHEILA BAKER

JD, MBA, RN

Deputy Director
Office of Healthcare Regulation

Learning objectives

- ❏ Office of Health Care Regulation
- ❏ What we regulate
- ❏ Most Cited Deficiencies
- ❏ Enforcement Process
- ❏ Illinois Regulatory Updates

Office of Health Care Regulation (OHCR)

Bureau of Long-Term Care

Division of Life Safety

Health Care Facilities and Programs

Administrative Rules and Regulations

Bureau of Long-Term Care

Licensure and Certification

Special Investigations Unit

Division of Field Operations

Compliance Assurance

Assisted Living

Facility Types Regulated

Skilled and Intermediate	Specialized Mental Health Rehabilitation	Developmental Disability	Assisted Living	Shelter Care
	Supportive Living	Community Living	Illinois Veterans Homes	State Operated Developmental Centers

Senior Apartments Buildings

Independent Living Apartments

Behavioral inpatient and outpatient

Substance Abuse Treatment facilities

Facilities not regulated by IDPH Long Term Care

Facility Type	2022
SNF Only	517
SNF/ICF	119
SNF/ICF/SC	13
SNF/ICF/ICF-DD	0
SNF/SC	33
SNF and MC/DD	1
MC/DD	9
ICF Only	13
ICF/IID 17 Beds or more	16
ICF/IID 16 Beds or less	173
ICF/SC	4
SC Only	32
CLF Only	25
Hospital-based LTC Units	18
Swing Beds	53
Supportive Residences	1
State Mental Health LTC Units	7
Specialized Mental Health Rehabilitation Facility	21
Assisted Living	547
TOTAL FACILITIES	**1,602**

Licensed Facilities

IDPH Top Cited Deficiencies

Long Term Care Top Cited Deficiencies 2022

1. Free of Accident Hazards/Supervision/Devices
2. Infection Prevention and Control
3. ADL Care for Dependent Residents
4. Treatment Services to Prevent/Heal Pressure Ulcers
5. Quality of Care
6. Bowel/Bladder Incontinence, Catheter, UTI
7. Food Procurement, Store/Prepare/Sanitary
8. Label/Store Drugs, Biologicals
9. Pharmacy Services/Procedures/Pharmacist/Records
10. Free from abuse and neglect

SMHRF/Developmental Disabilities
Top Cited Deficiencies 2022

SMRF

1. Health/Nursing Service
2. Recovery and Rehabilitation Supports Centers
3. Required Policies and Procedures
4. Individualized Treatment Plan
5. Incidents, Accidents, and Emergency Care

Developmental Disabilities

1. Governing Body exercises policy/budget/direction over facility
2. Coordination/Monitoring of Active Treatment
3. Client Protection/residents rights
4. Measurable Care and Progress criteria

Assisted Living Top Cited Deficiencies 2022

1. Resident Rights
2. Service Plans
3. Personnel, Requirements, Qualifications and Training
4. Abuse, Neglect and Financial Exploitations
5. Medications
6. Infection Control (Emergency Rule)
7. Residency Requirements
8. Alzheimer's and Dementia programs
9. Resident Records
10. Food Service

Regulation and Enforcement

TIMELINE

SURVEY EXIT DATE OPENS AN ENFORCMENT CYCLE

State issues the SOD to Facility within 10 business days

30-45 DAYS OPPORTUNITY TO CORRECT if only Level 2 deficiencies (45 days)) or a G tag that the facility does not have a history of G or higher back to and including the last annual survey and the tag is not in a SQC category (30 days).

As a courtesy, the State provides a 70 DAY notice of mandatory DOPNA

3 MONTHS is mandatory Denial of Payment for New Admissions

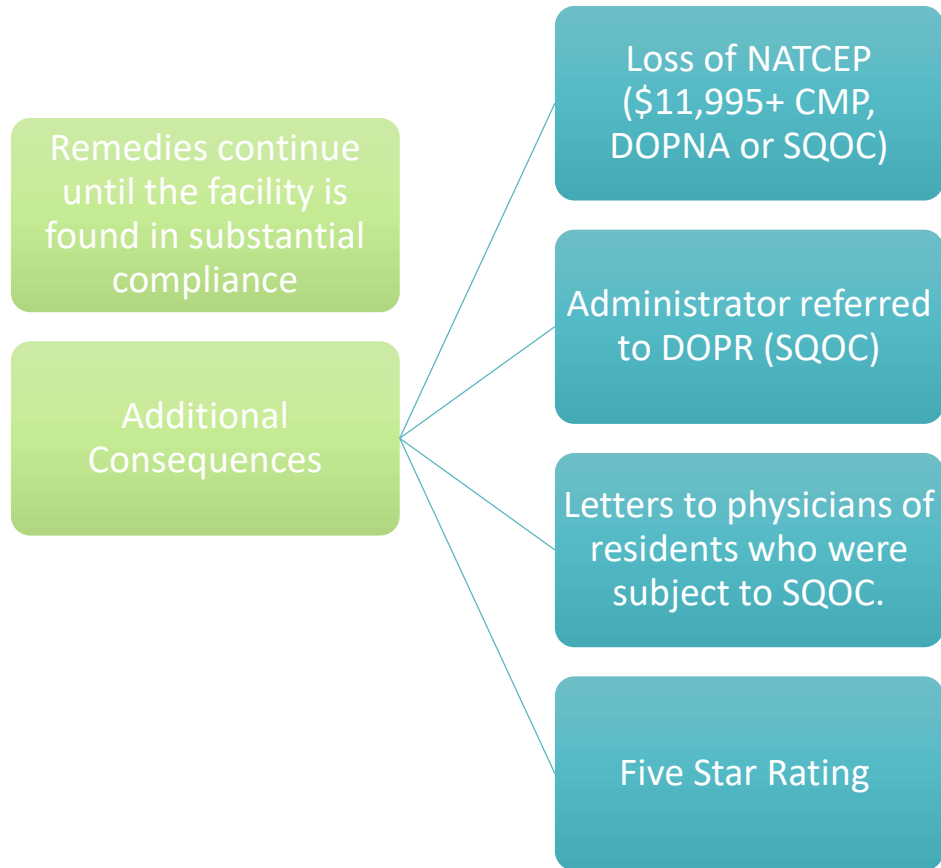6 MONTHS mandatory Termination of Medicare and Medicaid Certification

Enforcement Process

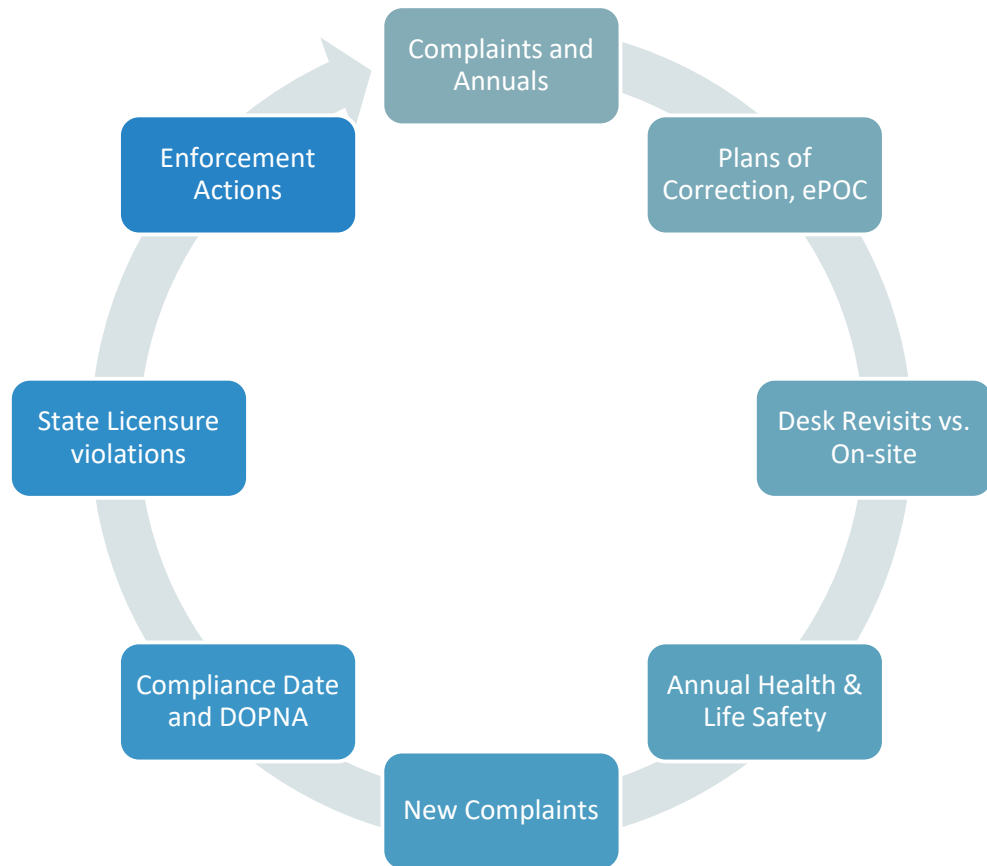|		
"D" or above begins survey (enforcement) cycle	DPNA in 3 months or Discretionary Denial of Payment for New Admissions (DDOPNA) in less time	Termination in 6 months

Other remedies may be imposed, recommended or imposed	With "A," "B," or "C" must still submit POC or correct- but are considered in substantial compliance.

Enforcement Process (cont'd)

Remedies continue until the facility is found in substantial compliance

Additional Consequences
- Loss of NATCEP ($11,995+ CMP, DOPNA or SQOC)
- Administrator referred to DOPR (SQOC)
- Letters to physicians of residents who were subject to SQOC.
- Five Star Rating

Enforcement Cycle Information

- Complaints and Annuals
- Plans of Correction, ePOC
- Desk Revisits vs. On-site
- Annual Health & Life Safety
- New Complaints
- Compliance Date and DOPNA
- State Licensure violations
- Enforcement Actions

Illinois Policy/Regulatory Agenda 2022

- PHE Ending
- Legionella
- Social Isolation
- Civil Money Penalties Funding
- Direct Care Staffing
- Electronic Monitoring
- Distressed Facilities

Q & A

About CE credit

Administrator credit
This program has been approved for one clock hour of continuing education credit by the National Continuing Education Review Services (NCERS) of the National Association of Long-Term Care Administrator Boards (NAB).

Approval #20240816-1-A95965-DL

Nursing credit
This program has been approved for one clock hour of continuing education credit by The Illinois Board of Nursing, an approved sponsor of continuing education by the Illinois Department of Professional Regulation.

Obtaining CE credit

▶ Complete the evaluation at the conclusion of this program:
- In your web browser
- Also emailed immediately following this program

▶ For those sharing a computer to view the webinar:
- Submit your sign-in sheet to the email address listed on the form
- Each participant will then be emailed a link to the evaluation
- Each person must complete an evaluation to receive CE credit

▶ Certificates should be **emailed in the next 30 days**

Want more CE after this?

Check out our on-demand courses or look for our upcoming webinars:

Aug: *Tardive Dyskinesia vs Other Drug-Induced Movement Disorders*

Sep: *Leadership for Today's 5-Generation Workplace*

Oct: *Legal Landmines: Risk Managt3ement & Liability Mitigation*

Nov: *Global Approaches to Dementia*

Dec: *2024 Forecast: What Should be on Your Radar to Set Yourself Up for Success*

Jan: *Using Neurolinguistic Programming to Positively Affect Your Outcomes*

Feb: *How Pharmacy Can Effect your Bottom Line*

THANK YOU!