

# WELCOME

WENDY BULLARD MARKETING COORDINATOR



## Asking a question is easy!

- About the topic being presented
  - Click on the **Q&A** icon at the bottom of your screen
  - Type your question & hit Enter
  - Questions will be answered at the program's end, or offline if time runs out
- About technical issues or CE credit
  - Click on the **Chat** icon at the bottom of your screen
  - Type your question & hit Enter
  - Our team will reply to your question right away



## **Housekeeping notes**

- This webinar is being recorded for on-demand access later, after the series' conclusion
- To earn CE, you must attend the <u>entire</u> session
- For those <u>sharing</u> a computer
  - Complete a manual sign-in sheet before the program ends
  - Go to Chat to access the link for the sign-in sheet
  - Each participant must complete an evaluation to obtain CE credit
  - Instructions will also be emailed to the program registrant



#### **2023 WEBINAR SERIES**

### How to Get the Most Out of Your Pharmacy — A Panel Discussion

**THOMAS ANNARELLA, LNHA**, ADMINISTRATOR, VALLEY HI NURSING AND REHABILITATION **SUZANNE PRICE, RN**, RESIDENT CARE SPECIALIST, THE ARBOR COMPANY **MELISSA WOODWARD, RN, MS**, VP OF RESIDENT CARE, THE ARBOR COMPANY

MODERATED BY: PAM KRAMER, BA, LPhT, EXECUTIVE VP, FORUM EXTENDED CARE SERVICES



Please describe your "pharmacy journey" over your careerboth the bad and the good"

- What struggles have you encountered and how did you deal with them?
- What successes have you had?



### When evaluating a potential pharmacy partner, what attributes are priorities for your organization beyond the basics of cost and accuracy, of course?



### Let's talk key performance indicators--which KPIs do you use to determine whether your pharmacy partnership is working?

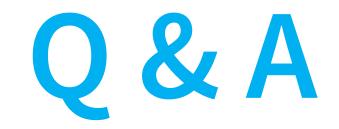


## What pharmacy processes, procedures, or services do you count on to make life easier for you and your staff?



## Can you give us an example of how your partnership with pharmacy made a difference for a resident or your staff?







## About CE credit

#### **Administrator credit**

This program has been approved for Continuing Education for one total participant hour by NAB/NCERS.

Approval # 20240315-1-A92264-DL



## **Obtaining CE credit**

Complete the evaluation at the conclusion of this program:

- In your web browser
- Also emailed immediately following this program

For those sharing a computer to view the webinar:

- Submit your sign-in sheet to the email address listed on the form
- Each participant will then be emailed a link to the evaluation
- Each person must complete an evaluation to receive CE credit

Certificates should be emailed in about 30 days



### Want more CE after this?

ForumPharmacy.com

### Check out our on-demand courses or look for our upcoming webinars:

**Apr:** The Elephant in the Room — Navigating Sensitive Situations



## THANK YOU!