



WELCOME

WENDY BULLARD
MARKETING COORDINATOR

Asking a question is easy!

- About the topic being presented —
 - Click on the **Q&A** icon at the bottom of your screen
 - Type your question & hit Enter
 - Questions will be answered at the program's end, or offline if time runs out

- About technical issues or CE credit —
 - Click on the **Chat** icon at the bottom of your screen
 - Type your question & hit Enter
 - Our team will reply to your question right away

Housekeeping notes

- This webinar is being recorded for on-demand access later, after the series' conclusion
- To earn CE, you must attend the entire session
- **For those sharing a computer**
 - Complete a manual sign-in sheet before the program ends
 - Go to **Chat** to access the link for the sign-in sheet
 - Each participant must complete an evaluation to obtain CE credit
 - Instructions will also be emailed to the program registrant

2023 WEBINAR SERIES

How to Get the Most Out of Your Pharmacy — A Panel Discussion

THOMAS ANNARELLA, LNHA, ADMINISTRATOR, VALLEY HI NURSING AND REHABILITATION

SUZANNE PRICE, RN, RESIDENT CARE SPECIALIST, THE ARBOR COMPANY

MELISSA WOODWARD, RN, MS, VP OF RESIDENT CARE, THE ARBOR COMPANY

MODERATED BY: ***PAM KRAMER, BA, LPhT, EXECUTIVE VP, FORUM EXTENDED CARE SERVICES***

Please describe your “pharmacy journey” over your career- both the bad and the good”

- What struggles have you encountered and how did you deal with them?
- What successes have you had?

When evaluating a potential pharmacy partner, what attributes are priorities for your organization beyond the basics of cost and accuracy, of course?

Let's talk key performance indicators--which KPIs do you use to determine whether your pharmacy partnership is working?

What pharmacy processes, procedures, or services do you count on to make life easier for you and your staff?

Can you give us an example of how your partnership with pharmacy made a difference for a resident or your staff?

Q & A

About CE credit

Administrator credit

This program has been approved for Continuing Education for one total participant hour by NAB/NCERS.

Approval # 20240315-1-A92264-DL

Obtaining CE credit

- ▶ Complete the evaluation at the conclusion of this program:
 - In your web browser
 - Also emailed immediately following this program
- ▶ For those sharing a computer to view the webinar:
 - Submit your sign-in sheet to the email address listed on the form
 - Each participant will then be emailed a link to the evaluation
 - Each person must complete an evaluation to receive CE credit
- ▶ Certificates should be emailed in about 30 days

Want more CE after this?

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Check out our on-demand courses or look for our upcoming webinars:

Apr: *The Elephant in the Room —
Navigating Sensitive Situations*

THANK YOU!