

# **WELCOME**

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Director, Marketing &  
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# Asking a question is easy!

- About the topic being presented —
  - Click on the **Q&A** icon at the bottom of your screen
  - Type your question & hit Enter
  - Questions will be answered at the program's end, or offline if time runs out
- About technical issues or CE credit —
  - Click on the **Chat** icon at the bottom of your screen
  - Type your question & hit Enter
  - Our team will reply to your question right away

# Housekeeping notes

- This webinar is being recorded for on-demand access later, after the series' conclusion
- To earn CE, you must attend the entire session
- **For those sharing a computer**
  - Complete a manual sign-in sheet before the program ends
  - Go to **Chat** to access the link for the sign-in sheet
  - Each participant must complete an evaluation to obtain CE credit
  - Instructions will also be emailed to the program registrant

## 2021 WEBINAR SERIES

**This is an Experimental Training and There  
will be no Slides Today!**

## 2021 WEBINAR SERIES

# Empowering Elders to Serve

**Benjamin Surmi**

**MSG, Social Gerontologist**

**Director of Culture and Education, Koelsch Communities**

# About CE credit

## Administrator credit

This program has been approved for Continuing Education for one total participant hour by NAB/NCERS.

Approval #20221119-1-A79492-DL

## Nursing credit

This program has been approved for one clock hour of continuing education credit by The Illinois Board of Nursing, an approved sponsor of continuing education by the Illinois Department of Professional Regulation.

# Q & A

# Obtaining CE credit

- ▶ Complete the evaluation at the conclusion of this program:
  - In your web browser
  - Also emailed immediately following this program
- ▶ For those sharing a computer to view the webinar:
  - Submit your sign-in sheet to the email address listed on the form
  - Each participant will then be emailed a link to the evaluation
  - Each person must complete an evaluation to receive CE credit
- ▶ Certificates should be emailed in about 30 days



# Want more CE after this?

## Upcoming webinars:

### **Thursday, December 16th**

Navigating the new MDS updates

### **Thursday, January 20<sup>th</sup>**

Rising Above the Rest: Using Your Brand to Impact Recruitment, Retention, and Reputation

### **February 17th**

The Art of Firefighting While Getting Things Done

[ForumPharmacy.com](http://ForumPharmacy.com)

**THANK YOU!**