

EXPERTS IN THE UNIQUE NEEDS OF ASSISTED LIVING

- Nationally accredited
- Caring for seniors for almost half a century
- Certified geriatric pharmacists on staff

WE DON'T SLEEP, SO YOU CAN

- We're always open,
including holidays
- Free, regularly scheduled,
climate-controlled deliveries — rain or shine



STATE-OF-THE-ART TECHNOLOGY

- Robotics and barcode
verification reduce human
error in repetitive tasks &
lets staff focus on quality
- Automated inspection &
verification systems
- Expertise in interfacing with your
community's electronic health systems
- Resident photos & scanning barcodes on
medication labels and medical records



CONCIERGE SERVICE™

- A trained Account Manager is assigned to your
community and is always available to help
with pharmacy questions

**We've had our share of imitators,
but no one can match our care.**



Our Mission

We are committed to providing the highest-quality,
most cost-effective pharmaceutical care to support
our customers' needs, missions, and goals.

We strive to positively impact quality of life for
these clients, who include our patients, facility staff,
employees, vendors, and the community.

We do this with compassion, integrity, respect,
continual improvement, learning, and enthusiasm.

(800) 447-7108

forumpharmacy.com



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Relax.

We got it covered.



Improving resident care by making meds easier

We're a pharmacy specially equipped to care for seniors.

WE WORK WITH COMMUNITY NURSING STAFF TO MANAGE MEDS, SO YOU DON'T HAVE TO.



- Coordinating all meds—Rx and OTC, even vitamins and supplements
- Providing specialized adherence packaging to enhance clinical outcomes, at no extra charge
- Conducting regular, comprehensive screenings of all medications to identify possible:
 - ✓ Drug interactions
 - ✓ Contraindications for use
 - ✓ Expensive duplication
- Providing consulting & medication reviews by specially trained geriatric pharmacists, geared toward reducing cost and unnecessary medications



UNPARALLELED ACCURACY

- Our comprehensive continuous quality improvement program helps us maintain accuracy >99.9%

WE KNOW INSURANCE

- We contract with virtually all major Rx and Medicare Part D plans
- Our experts do the heavy lifting:
 - ✓ Documentation
 - ✓ Requesting denial overrides & prior authorizations
 - ✓ Obtaining refill prescriptions from doctors
- We help you understand your benefits, what's covered, and which plans are best for you

WE MAKE IT EASIER FOR YOU

- We issue a statement monthly
- Pay by check or credit card
- If you have questions or concerns, just call us



ONLINE
BILL PAY



WE CARE ABOUT YOUR BOTTOM LINE

- We work hard to get your meds covered
- We're not the cheapest because of all the services we provide, but our prices are competitive
- We accept returns & provide credit when possible

Why should I use your pharmacy?

Other than we're open 24/7/365, nationally accredited, and we really care about senior care? Seriously, this community has contracted with Forum to provide services specific to the needs of assisted living. We work directly with their nursing professionals to ensure meds are packaged, dispensed, and delivered for the best possible health outcomes.

Our reimbursement specialists are experts at navigating Medicare Part D and Rx insurance to maximize coverage & minimize costs.

We **strongly** discourage using an outside pharmacy—or more than one pharmacy. Coordinating meds (including vitamins, supplements, and over-the-counter drugs) and services from multiple sources increases the possibility of problems dramatically.

What if it's cheaper somewhere else?

We are healthcare professionals & senior-care specialists. We offer competitive pricing, but can't lure customers with ultra-low-cost meds and then make up the difference on milk or makeup. We provide special services that retail and mailorder pharmacies can't.

Can I use up my current meds first?

Of course.

Can I take meds with me if I move out?

Absolutely.

Can I return meds?

Unlike retail and mail order, we can accept returns and will credit what we can. Keep in mind, though, that some packaging isn't eligible—and most insurance plans don't allow credits for partially used prescription meds.